



FVS (County, City, Towns, Villages, Schools)

Cortland, NY 13045

<http://www.cortland-co.org>

Advisory Board

~ Agenda ~

Tuesday, April 10, 2018

7:00 PM

Room 304

Call to Order

Attendee Name	Present	Absent	Late	Arrived
Co-Chair Sandra Price	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Co-Chair Ann Homer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Welcome

Discussion Items

1. Information Technology 'A La Carte Service Menu for Municipalities

Roundtable Discussion



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Information
Technology

CORTLAND COUNTY

Robert Corpora
Director

Jack Hess
Deputy Director

April 2nd, 2018

Information Technology Services the County could offer City, Towns and Villages

Below is a list of services that County IT could potentially offer to other municipalities. Some would incur a cost to the County to implement on a larger scale but would be a positive impact on the municipality's information security and data protection that could be costly on an individual basis.

County IT has been invited to talk and discuss some of these options at the May 2018 CCTV meeting. After that meeting we would have a better understanding of what the other municipalities would be interested in.

- Menu of IT services we could offer city, towns and villages
 - Private cloud backup
 - Access to VM's that reside and are maintained here
 - Standard configuration and best practices guide
 - Security
 - Anti-virus
 - Backup rotation
 - Installing new PCs
 - Installing new software
 - Installing printers both stand alone and network
 - Purchasing assistance obtaining price quotes from NYS contract for computer hardware/software
 - Helpdesk support
 - Network troubleshooting and support
 - Network design and security including firewall configuration
 - Server configuration
 - Data Backup
 - Monitoring
 - Email
 - Archiving

Attachment: IT_Services Menu (5460 : Information Technology 'A La Carte Service Menu for Municipalities)